

Remediation Services

High quality remediation results after fire and water damage

Our experienced project managers are at your side throughout the damage management process to ensure that the complex remediation work is performed transparently and sustainably. Our experts know how the necessary remediation work is to be implemented in accordance with the technical, economic and legal circumstances and background conditions. The behaviour of craftspeople and the quality of their work are of paramount importance in the repair of damage. Failure to meet completion dates, long handling periods, poor demeanour and above all faults in workmanship lead to dissatisfied customers, and, last but not least, damage your reputation.

EXCON has one objective in responding to the special challenges of both frequent and complex damage scenarios and providing the associated remediation services:

Restoration of the destroyed premises and, in the industrial and commercial segment, the return to normal operation, as rapidly as possible. We therefore exercise great care in the selection of suitable remediation firms as partners in our network. Owner-managed firms with many years of experience and the efficient technical equipment required ensure reliable coverage throughout Germany.

Our services at a glance:

- Immediate, initial action to limit damage
- Salvaging of important equipment
- Reconstruction of buildings
- Restoration of inventories
- Restoration work in all craft trades
- Reduction of business interruptions / loss of earnings
- Compliance with insurers' standard VdS 2357
- Compliance with BGR 128 and compilation of work and safety plan for contaminated areas
- Compliance with TRGS 524 standard for health and safety in contaminated areas
- Risk analyses and consultancy

Many years of professional experience and the successful handling of complex claims in a wide range of industries are the guarantors of our mastering the specific challenges in the remediation services segment. Our partners have established that trust and confidence in long-term close cooperation with the [insurance sector](#).

Our regular audits on [compliance](#) with the demanding quality criteria in the network and the training of our remediation experts are recurrent processes, securing the indispensable quality standards. Orders are handled on the basis of standardized, IT-supported workflows, and of course with clearly defined and monitored service levels. As a result, you benefit not only from satisfied customers, but also from efficient processes which go easy on your budget and at the same time take the pressure off your everyday work.

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