

Accumulated Losses

Risk management and emergency planning from under one roof

Natural disasters can strike at any time. The consequences of climate change are constantly apparent. Floods, heavy rain, hail and storms are occurring more and more frequently. The extent of damage is increasing. As a result, the risk of considerable damage on a regional or national scale caused by those events which confront insurers with special challenges is becoming greater.

In situations like this, a clearly coordinated damage control and management strategy is essential if customers are to be provided with the best possible service when needed and the damage occurring is to be stabilized as rapidly as possible. Providing expert assistance in response to claims not only raises your profile, but also gives you an opportunity to take action to limit the damage.

With our nationwide network of surveyors and tradespersons, EXCON can deploy a task force to ensure robust assistance in the event of accumulated damage. Together with the necessary technical equipment and the qualifications of the adjusters and other specialists deployed, it is also the all-encompassing organizational assistance - the crisis management - that brings this exceptional situation under control.

Our individual emergency plans allow us to help the claimants with a rapid and expert initial response. Nationwide, we take the initial and immediate action which is so important to stabilize the damage scenario, and also perform the coordination and communications work for the large number of claims involved within the shortest possible time.

Our services at a glance:

EXCON surveyor network

- Initiation of immediate action
- Brief description and photographic record of damage
- Review of quotations and invoices
- Follow-up inspections
- Estimation of the scope of damage

EXCON tradespeople network

- Initial response / stabilization of damage levels
- Production of cost estimates
- Securing fixtures and contents
- Reconstruction and repairs
- Standardized claim documentation

We have developed special "emergency plans" for our partners in the insurance industry, which can be used as required with the service components listed above. With our established networks, we are in a position to deploy the necessary capacity as needed and without delay.

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